

Manufacturing Emerging Supervisors Certificate

EMERGING SUPERVISORS OVERVIEW

The Manufacturing Emerging Supervisors Certificate is an interactive and practical program for current or prospective supervisors to create a hands-on approach to supervision. Learners will enhance professional effectiveness by gaining authentic and sustainable supervision skills, business acumen, and effective coaching and mentoring skills to engage and develop others.

LEARNING OUTCOMES

- Engage employees: learn to convey the organization’s vision/mission and build relationships
- What happens when transitioning from peer to supervisor
- Impacting others: developing emotional intelligence and self-awareness in managing
- Feedback: gain tools for providing and receiving meaningful and effective feedback and coaching others for increase effectiveness
- Communication: Develop your skills to provide clear and concise messaging and have critical conversations to achieve necessary outcomes for success
- Learn techniques for influencing with or without authority to create collaboration, gain necessary department resources, and capture organizational wins

TWO-DAY PROGRAM

Wednesday- October 16, 2024

Wednesday- October 30, 2024

8:00 AM - 3:30 PM

Location TBD in Ottawa

FEE

\$1,200 (Fee includes course materials, meals, Emerging Supervisor Certificate)

AUDIENCE

Any business investing in employees, or any individual wanting to further develop their skill set in supervisor essentials.



REGISTER ONLINE
www.cce.onu.edu / 419-772-3559