

Better Together Training Series – Putnam County**Manufacturing Emerging Supervisors
Certificate****EMERGING SUPERVISORS OVERVIEW**

The Manufacturing Emerging Supervisors Certificate is an interactive and practical program for current or prospective supervisors to create a hands-on approach to supervision. Learners will enhance professional effectiveness by gaining authentic and sustainable supervision skills, business acumen, and effective coaching and mentoring skills to engage and develop others.

LEARNING OUTCOMES

- Engage employees: learn to convey the organization’s vision/mission and build relationships
- What happens when transitioning from peer to supervisor
- Impacting others: developing emotional intelligence and self-awareness in managing
- Feedback: gain tools for providing and receiving meaningful and effective feedback and coaching others for increase effectiveness
- Communication: Develop your skills to provide clear and concise messaging and have critical conversations to achieve necessary outcomes for success
- Learn techniques for influencing with or without authority to create collaboration, gain necessary department resources, and capture organizational wins

TWO-DAY PROGRAM**Wednesday - April 23, 2025****Wednesday - April 30, 2025**

8:00 AM - 3:30 PM

At: Putnam County CIC / WPPC

202 W. Main St., Suite 201, Ottawa.

FEE

\$1,200 (Fee includes course, all materials, meals, Supervisor Certificate)

AUDIENCE

Any business investing in employees, or any individual wanting to further develop their skill set in supervisor essentials.

**REGISTER ONLINE**www.cce.onu.edu 419-772-3559